UNITED WAY WORKPLACE CAMPAIGN
Technical Readiness
Requirements

**In order to ensure that your United Way workplace campaign runs smoothly,
please review the technical requirements below.
For any questions, contact customerservice@supportunitedway.org.**

Workplace e-mail Server

Please be sure that your e-mail server or firewall will not reject bulk emails from a single address, as the United Way e-Pledge system will be sending emails in bulk. If your server is configured to restrict inbound email by IP & domain names, please set it up to allow all e-mail from the following:

unitedway.smtp.com   IP: 74.91.85.35 and 74.91.87.218

Many organizations employ multiple layers of email filtering with one layer often provided by a third party provider. Please ensure that each layer of filtering is whitelisted for bulk email receipt from United Way.

Emails and URLS

Please confirm that the following e-mail address is whitelisted:

customerservice@supportunitedway.org

Please confirm that your employees have access to the United Way donation website:

unitedwayconnect.org

Pledge Application Computers

Desktops that will use United Way e-Pledge Application should meet the following prerequisites:

- ☐ Java Script enabled
- ☐ Flash player installed version > 9.0
- ☐ Allow pop-up windows
- ☐ Allow PDFs to open
- ☐ Windows search feature installed to allow hyperlinks and applications to open

NOTE: Information needed from you:

Some companies set a limit on the number of emails their servers can receive from a single sender. If this is the case in your organization, please provide the information requested below to our support team at customerservice@supportunitedway.org. This will help us configure our system so that your servers won't refuse the connection.

1. Preferred number of concurrent connections _____
2. Preferred number of messages per connection _____

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